



Nevada 211 – 12/6/23 UNLV Event Summary

Nevada 211 received proactive, helpful communication and updates from the Clark County Office of Emergency Management (CCOEM). This allowed Nevada 211 staff to jump right in, answering non-emergency calls and sharing information with the public regarding the UNLV incident.

Nevada 211 documented 42 Disaster Call Forms, 6 of them indicated as texts, and the rest were phone calls. There were no chats that came in regarding the incident.

The Vegas Strong Resiliency Center forwarded calls to Nevada 211 between 8 p.m. – 7:30 a.m. Nevada 211 logged 24 Disaster Call Forms (out of the total 42 completed forms) during this timeframe.

Most of the help-seekers were referred to The Family Reunification and Assistance Center at the Las Vegas Convention Center. A few help-seekers were looking for street closure information and questions about returning to campus.

A staff debriefing was held Monday 12/11/23 for the Nevada 211 team.

12/12/23 – CCOEM After-Action Meeting

CCOEM held an After-Action Meeting to discuss the incident. They reviewed the details of the incident and discussed what worked well and what could be improved in the future. They plan to continue to work on communication among agencies assisting with these types of events to help ensure accurate and up-to-date information is quickly disseminated during and shortly after an incident.