



Nevada

COVID SPECIFIC INTERACTIONS	CALLS	CHATS	TEXTS	EMAILS	TOTAL	COVID SPECIFIC RESOURCES REQUESTED
March 16th-March 31 2020	2013	83	155	9	2260	752
Apr-20	4523	28	150	20	4721	2294
May-20	3493	15	106	14	3628	2237
Jun-20	2535	1	39	11	2586	1418
Jul-20	3354	9	76	6	3445	2556
Aug-20	2783	4	67	6	2860	1197
Sep-20	3020	4	40	6	3070	924
Oct-20	2674	5	26	4	2709	981
Nov-20	2753	5	46	9	2813	1395
Dec-20	3553	7	53	7	3620	1280
Jan-21	4335	20	54	26	4435	2397
Feb-21	3039	4	32	11	3086	1277
Mar-21	2814	7	19	9	2849	848
Apr-21	1495	3	13	5	1516	351
May-21	1340	5	4	4	1353	233
Jun-21	1068	2	8	4	1082	196
Jul-21	1184	0	4	4	1192	476
Aug-21	1384	8	5	8	1405	837
Sep-21	1315	8	5	3	1331	481
Oct-21	1229	5	3	3	1240	295
Nov-21	980	1	12	4	997	249
Dec-21	1137	3	10	2	1152	459
Jan-22	1531	9	15	4	1559	977
Feb-22	489	1	1	1	492	122
Mar-22	424	2	1	1	428	75
Apr-22	331	0	1	0	332	85
TOTALS 3/16/2020 through 4/30/2022	51539	239	945	181	56161	24392



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COVID QUEUE CALL VOLUME		211 QUEUE CALL VOLUME	
April 15th-April 30th 2020	1005	March 16th-April 30th 2020	22385
May-20	1768	May-20	8632
Jun-20	1176	Jun-20	8209
Jul-20	653	Jul-20	11883
Aug-20	668	Aug-20	10534
Sep-20	753	Sep-20	8971
Oct-20	644	Oct-20	12265
Nov-20	600	Nov-20	12681
Dec-20	711	Dec-20	13011
Jan-21	1151	Jan-21	13018
Feb-21	987	Feb-21	9901
Mar-21	864	Mar-21	9811
Apr-21	540	Apr-21	7347
May-21	306	May-21	7373
Jun-21	272	Jun-21	8120
Jul-21	372	Jul-21	9076
Aug-21	406	Aug-21	10302
Sep-21	490	Sep-21	10100
Oct-21	443	Oct-21	9545
Nov-21	425	Nov-21	8943
Dec-21	572	Dec-21	9745
Jan-22	604	Jan-22	10961
Feb-22	236	Feb-22	9474
Mar-22	234	Mar-22	10194
Apr-22	192	Apr-22	8822
TOTALS 3/16/2020 through 4/30/2022	16072	TOTALS 3/16/2020 through 4/30/2022	261303